

ENVIRONMENTAL



RECYCLING

In 2024, we recycled 6,000 pounds of e-recycling equipment, 42,000 pounds of paper, 745 pounds of batteries, and 72,744 pounds of co-mingled waste.

WASTE DIVERSION

In 2024, we diverted 18,525 pounds of compostable waste from landfills.

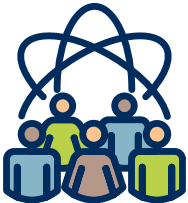
RESTORED PRAIRIE

Our headquarters sits on 160 acres, of which, 140 acres have been restored and are maintained as natural prairie.

BEEHIVES ON CAMPUS

We currently have four bee hives on our West Bend campus. Each hive houses around 20,000 bees in the spring and about 60,000 from summer to fall.

SOCIAL



ASSOCIATES WHO STAY

In 2024, nine associates were added to West Bend's 25 Year Club, increasing the group to 366 total members.

DIVERSITY IN LEADERSHIP

Women hold 49% of leadership positions in the company. In 2024, 137 associates participated in leadership development programs; 53% of attendees were women.

FINANCIAL WELLNESS

In 2024, 95% of eligible associates participated in the company-supported 401k retirement savings program, with average balances nearly double those of our peers.

SUPPORT TO LOCAL NONPROFITS

Through our charitable giving funds, a total of \$2.3 million was donated to nonprofit organizations in 2024.

GOVERNANCE



BOARD OF DIRECTORS

West Bend is governed by an independent board of directors with a variety of expertise and industry exposures. The board is comprised of 35% women.

CLAIMS CUSTOMER SATISFACTION

Customer survey results show that 94% of respondents were satisfied with our claims services.

INFORMATION SECURITY

West Bend has a robust information security program that includes mandatory associate training on a quarterly basis.

RISK EVALUATION

An established enterprise risk management program is maintained to support oversight and monitoring of the most significant risks faced by the company.