

## Ten Tips for Care Mentor Training

Making a Difference Through Safer Transfers for All

These tips are designed to help you prepare for training the caregivers within your facility.

- 1. Before you begin, make certain you have all the equipment you'll need ahead of time. Some items that may be needed include, sit-to-stand, total lift, slings, bed, pivot discs, friction-reducing devices (FRDs), ergo slides, and most importantly, gait belts. Have enough equipment to allow everyone to participate. Check to make sure all equipment is in good working condition.
- 2. Before training, practice, practice! The toughest people to train are your peers. Remember, you know more about the topic than they do at this point. For the program to be a success, you need to be able to demonstrate with ease the principles and skills. If you have difficulty demonstrating them, you're sending a message that it isn't easy.
- 3. Train in pairs. Having a second care mentor (CM) helps to ensure all pertinent points are covered.
- 4. Encourage participation and engagement. Don't allow employees to come and go and prohibit cell phones and other items that might cause distractions.
- 5. Be sure you have sufficient space to conduct the training and keep the group size manageable (8-10 participants per trainer).
- 6. Be sure you have sufficient time to conduct the training. If the attendees can't spare the time necessary to complete all aspects of the training, split the training into segments, covering a different segment each session.
- 7. Design your training to ensure everyone completes hands-on transferring, including demonstration and return demonstration.
- 8. Stress these key points:
  - a. Communication is essential.
  - b. A lift (e.g., sit-to-stand or total transfer lift) is a mechanical transfer aid designed to make transfers safer for residents and staff.
  - c. If using a gait belt, the resident must be able to bear weight long enough (five seconds or more) to complete the transfer.
  - d. You can increase the level of care, but never decrease it.
  - e. Never lift a resident from the floor.
  - f. Never lift ... pull.
  - g. Remember and use nose over the toes.
  - h. Use a staggered, or power stance.
  - i. Before every transfer ask, "Is this a safe transfer for the resident?"
- 9. Start and end on time.
- 10. Lastly, follow up shortly after the training with in-room observation assessments.