

Solutions Resource Center

Welcome to the West Bend Solutions Resource Center!

The <u>West Bend Solutions Resource Center</u> is an online portal that allows users to access numerous documents to assist the facility Administrator or clinician in the management of risk in the healthcare setting.

Examples of the types of information found on the Resource Center include:

- Assessment forms and checklists
- COVID-19 resources
- Informed care memorandums
- Regulatory and federal guidelines
- Sample clinical policies and procedures for skilled nursing and assisted living facilities
- Survey management tools

Many of the tools on the Resource Center are user-friendly Word documents that can be downloaded, customized, and used within a facility immediately.

The <u>West Bend Solutions Resource Center</u> is updated regularly to ensure users are viewing current information on issues and trends in the healthcare setting. Users can see at a glance what recent resources have been uploaded in the "What's New" column on the Resources page.

The My Docs page is a custom list users create to access favorite and frequently used resources. This is done by simply checking a box within the resource description. When a particular resource is no longer needed, the user can delete the resource on the My Docs page, without deleting it from the resource center.

eAssist[™] allows a Resource Center user to ask a clinician a question regarding any area of risk management in the healthcare setting and receive a direct response. Frequently asked questions (FAQs) are also posted as a reference for users.

The Resource Center also allows users to follow the status of key healthcare legislation. Users can see when a bill was introduced, the bill's sponsor(s), status details, and any current action on the bill. Users can also view news and blog coverage of the bill.

West Bend Solutions Resource Center Features:

- Unlimited user access within a facility
- Access to more than 2,500 resource documents and tools
- Regular updates
- Informational emails on important risk management topics, with links to corresponding resources
- Updates on key healthcare legislation
- eAssist™ and FAQs

REGISTER TODAY!

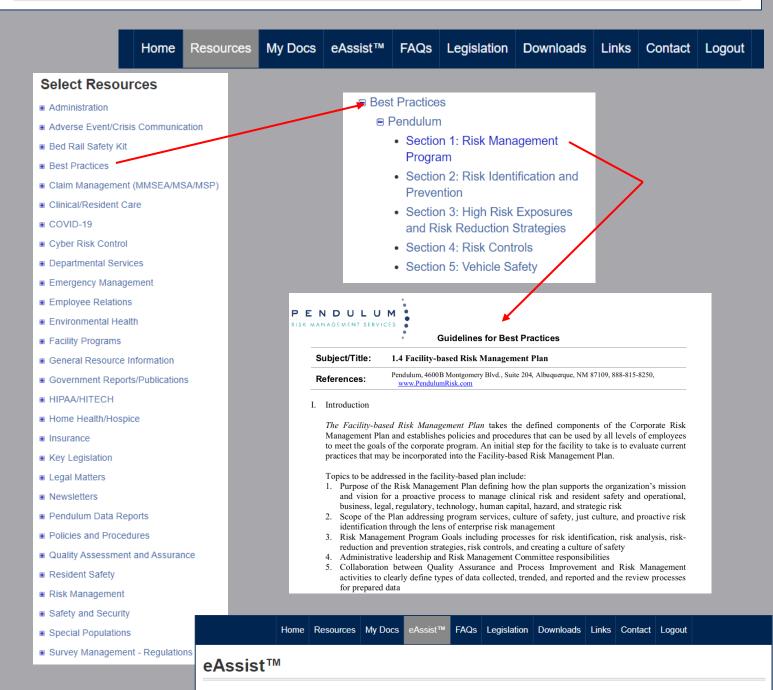
- Go to
- https://resourcesforrisk.com/westbendsolutions
- Click on the "Register" button
- Complete the registration form (you will need your Customer Number); click on the "Submit" button
- Once approved you will receive an email notifying you that your registration has been approved and is complete



West Bend Solutions

Home Resources My Docs eAssist™ FAQs Legislation Downloads Links Contact Logi

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Have a question about Risk Management topics in your facility? eAssist™ is here to help facility managers and staff as a risk management resource to provide feedback and referral sources for information on risk and defensibility issues. Services provided include guidance on adverse events management, guidance on addressing risk concerns, and references to operational and clinical policies/procedures, regulatory issues, forms, and tracking tools. Your question may be answered in one of our Frequently Asked Questions (FAQs). If it is not, please submit a question using our online form.